

General Conditions and Exclusions

1. This agreement covers 1 preventative maintenance visit per year and will re-new automatically each year unless terminated by either the customer or Company. No credit will be issued if the Agreement is cancelled before the expiration date.

2. Repairs or services other than the 1 preventive maintenance visit will be preformed and charged to the customer at our prevailing rates or as prescribed by the Agreement and services purchased.

3. The Maintenance Agreement does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect including, but not limited to, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. The Agreement also does not cover damage, repairs, or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, and water damage.

4. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as Acts of God; labor disturbances or strikes; unavailability of mechanics or parts; failure or interruption of customer's electricity; inaccessibility of the heating system; storms, floods, or other severe weather conditions; or governmental laws or regulations.

5. Customer agrees to release and hold Company harmless from all liability for any delay or failure to render the service or to make delivery of any merchandise as set forth herein due to federal, state, or municipal actions or regulations; strikes or any other labor troubles; fires; and embargoes, accidents, war, or any other cause contingent to, or circumstances beyond the control of, Company and/or that make the fulfillment of this Agreement impractical. On removal of the cause of such failure or interruption, performance shall be resumed pursuant to the terms as set forth herein. COMPANY SHALL BE RELEASED FROM LIABILITY AND SPECIFICALLY DISCLAIMS ANY AND ALL LIABILITY FOR INDIRECT, INCIDENTAL, PUNITIVE, EXEMPLARY, SPECIAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND SUSTAINED BY CUSTOMER. Company shall be released from liability for any injury, loss, or damages whatsoever that are occasions, in whole or in part, by defective design; faulty, incomplete, or erroneous plans or specifications; defective materials or parts; and defective operation or malfunction of any equipment. Company takes no responsibility for any instructions, directions, operating guidelines, or warranties contained in any book, booklet, guide, manual, or warranty from any manufacturer or dealer.

6. Payment Terms: Maintenance Agreement Fees under this Agreement shall be due when billed. Additional emergency or maintenance work not covered under this Agreement is due at the time of service. In the event said charges are not paid when due, Customer agrees to pay service charge of 1.5% per month, which is an 18% Annual Percentage Rate, and which will be charged on the average daily balance on any account past due over thirty (30) days.

7. Service Hours: As a priority Customer you will have 24-hour coverage every day including holidays for emergency service. All parts and labor will be billed and discounted 10% from our prevailing rates. Normal working hours are Monday through Friday, 7:30 AM to 4:30 PM. After hours labor will be billed at time and ½, holidays will be billed at double time.

8. The Customer agrees to all terms and conditions listed in this brochure during the term of this Agreement and any renewals thereof. The Customer agrees that in the event there are any changes in coverage in the future, the terms and conditions of this Agreement shall continue to apply.

9. In the event that the residence is sold, the Maintenance Agreement may remain in effect and can be conveyed to a new owner for the remaining term of the Agreement provided the Agreement has been paid in full.

10. Company shall not be required to furnish any items of equipment, labor, or other services including, but not limited to, the performance of any tests recommended or required currently or at a future date by any insurance companies; governmental agencies or authorities; and/or pursuant to any statutes, regulations, or other laws.

11. Amendment and Cancellation: We may amend or change the terms of this Agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this Agreement at any time. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.

12. Customer agrees not to move or relocate equipment without notifying the Company. In the event Customer fails to notify, Company at its option may cancel this entire Agreement without refund or refuse to service the equipment so moved or relocated.

Sunshine Fuels & Energy Services
374 Metacom Ave.
Bristol, RI 02809



GAS HEATING SYSTEM MAINTENANCE PLAN

(For Natural Gas or Propane Systems)



Priority Service • Installations • Local Expertise • Discounts

(401) 253-7781

www.sunshinefuelsinc.com

374 Metacom Ave • Bristol RI 02809

A Gas Maintenance Plan is a Good Idea

Many of our gas customers do not realize that a gas heating system should be serviced each year. With normal use, including idle time, gas heating units can build up condensation and particulates that should be cleaned out as part of an annual preventative maintenance.

We service the spectrum of gas heating units and our annual tune up will assure that your system is operating at peak efficiency. This also means that filters, critical to clean indoor air quality, are replaced and maintained each year. A properly maintained gas system can also increase the life span of the equipment and can keep energy usage as low as possible.

At Sunshine Fuels & Energy Services you are guaranteed service from a local provider that is there for you.

PROPANE - THE SUPER FUEL



HEAT



CLOTHES DRYING



HOT WATER



SPACE HEATERS



COOKING



ELECTRIC GENERATORS



GAS GRILLS



POOLS



FIREPLACES



LANTERNS

Are you interested in upgrading to an affordable and energy efficient gas system?

Give us a call today at **(401) 253-7781** for more information or to schedule your new equipment installation!

GAS HEATING SYSTEM MAINTENANCE PLAN

(For Natural Gas or Propane Systems)

ANNUAL PREVENTATIVE MAINTENANCE

- Computerized combustion test/tune-up
- Cleaning of combustion chamber
- Replace filters
- Check and oil motors
- Check gas input to furnace
- Check thermostat operation
- Check for carbon monoxide production
- Check operating and safety controls
- Check overall operation and condition of furnace
- Provide written record of all procedures performed

24/7 EMERGENCY SERVICE

Rest assured if your system needs unplanned repair we will be there for you 24/7 and parts and labor will be billed at a 10% discount of our prevailing rates.

SAFETY INSPECTION CHECK

Our technicians will conduct a safety inspection of the heating system based on industry best practices.

CLEANER INDOOR AIR

Monitoring of air filters each year can make a big difference in the amount of dust and particulates blowing through a hot air system.

PARTS & LABOR DISCOUNT

10% discount on service work not included in the annual tune-up. (This does not apply to a system replacement.)

BENEFITS OF OUR MAINTENANCE AGREEMENT

- ▶ *Gas Safety Inspection Check*
- ▶ *Annual Preventative Maintenance*
- ▶ *System Tuned to Run at Peak Efficiency*
- ▶ *24/7 Emergency Service Available at 10% Discount on Parts & Labor*
- ▶ *New Standard Size Air Filters for Cleaner Indoor Air*

YES! I would like to sign up for the Gas Heating System Maintenance Plan. I have read and understand the coverage and terms and conditions of this plan.



YES!

NAME _____ ACCT# _____

ADDRESS _____

CITY _____

STATE _____

ZIP _____

PHONE _____

CELL _____

EMAIL _____

SIGNED _____

DATE _____

