

## General Conditions and Exclusions

This Service Plan is available to automatic delivery customers who purchase their fuel oil and all heating systems services from us during the term of the Service Plan and whose payments are in accordance with our payment and credit terms. The Service Plan becomes effective after our inspection and approval of your heating system and tank.

1. The term of the Plan is for a one (1) year period and after re-inspection will re-new automatically every year unless terminated by either the customer or Company. The Plan automatically terminates if the customer no longer purchases all of its heating oil from the Company. No credit will be issued if the Plan is canceled before the expiration date.

2. Customers enrolled in our full service plans (Gold/Silver) must purchase a minimum of 400 gallons per year.

3. Repairs or services not covered by the Plan will be performed and charged to the customer at prevailing rates.

4. The Service Plan does not cover labor or materials to repair damage to the heating system or residence caused by the customer's neglect, including, but not limited to failure to have sufficient fuel oil in the tank, insufficient water for boiler, blown fuses or other failure of electrical system, improper thermostat settings or faulty thermostat, having heating system switches in the "OFF" position, debris build up in the air or venting systems and other causes related to the improper operation or maintenance of the heating system by the customer. Damage, repairs, or replacement of parts or components caused by Acts of God, fire, flood, freezing, storm or weather conditions, power loss or surges, water damage, and fuel flow problems due to outside fuel storage are not covered by the Plan.

5. The Company will provide service as soon as practical, during regular business hours under normal conditions or on an emergency basis, if necessary. The Company will not be liable for any damages arising from a delay or failure to provide service due to conditions beyond its control such as Acts of God, labor disturbances or strikes, unavailability of mechanics or parts, failure or interruption of customer's electricity, inaccessibility of the heating system, storms, floods or other severe weather conditions, or government laws or regulations.

6. The Service Plan only covers heating system parts and components specified in the Plan. Examples of components not covered by the Plan include boiler and furnace and related piping, underground oil storage tanks, above ground storage tanks (unless enrolled in our ultrasonic oil tank inspection program), tanks with preexisting leaks, patches or unstable conditions, air conditioning systems, humidifiers, heat pumps, heat exchangers, hot water heating systems, and air and venting systems. The Plan does not cover environmental clean up, property damage, waste disposal services, or other damages or losses caused by a tank leak or system failure even if the tank has been tested ultrasonically and is enrolled in ultrasonic oil tank inspection program.

7. Customer agrees to release and hold Company harmless from all claims related to losses, costs, or damage to personal or real property caused by fire, explosion, flood, freezing, power loss or surges, oil leakage, and premises left unattended.

Customer agrees that Company shall not be liable for any incidental, special, or consequential damages incurred by customer or by third parties, including environmental clean-up costs.

8. In the event that the residence is sold, the Service Plan may remain in effect provided that the new owner continues to purchase fuel oil and heating system service from the Company.

9. Amendment and Cancellation. We may amend or change the terms of this Agreement at any time. You will be notified of any change in the manner provided by applicable law prior to the effective date of the change. However, if the change is for security purposes, we can implement such change without prior notice. We may suspend or cancel this Agreement at any time. Your termination of this Agreement will not affect any of our rights or your obligations arising under this Agreement prior to termination.



## HOME COMFORT SERVICE PLANS



**(401) 253-7781**

**www.sunshineoilco.com**

**280 Franklin Street • Bristol, RI 02809**

Sunshine Fuels & Energy Services  
280 Franklin Street  
Bristol, RI 02809

# SILVER PLAN \$29/month

## ANNUAL PRECISION TUNE-UP

1. Perform efficiency test
2. Inspect and adjust burner and inspect heat exchanger
3. Check thermostat operation
4. Lubricate all motors, bearings, fans, and circulator pumps (if necessary)
5. Replace nozzle
6. Inspect flue pipe
7. Inspect and adjust operation of safety and operating controls
8. Check blower motor (and belt, if applicable)
9. Inspect and tighten all wiring and connections
10. Inform customer of condition of equipment and recommend needed repairs

## PARTS & LABOR COVERAGE

100% Off Labor Monday – Friday, 8 a.m. – 5 p.m.  
 After Hours Service Charge Flat Rate \$105.00  
 50% Off Parts



## OPTIONAL COVERAGE

### OIL-FIRED WATER HEATER

\$5/month

- Annual Tune-up
- Coverage for oil burner parts and labor: 100% (Gold), 50% (Silver)

### TANK PROTECTION

\$9.50/month

- \$2,750 tank replacement credit
- Great value when you need to replace your oil tank

### FIELD POWER VENTER

\$9.50/month

(For heating systems without conventional chimney)

- Check operation
- Remove and clean internal components
- Check protective pressure switch

# GOLD PLAN \$39/month

## ANNUAL PRECISION TUNE-UP

See Silver Plan for details

## PARTS & LABOR COVERAGE

Includes 100% Labor Coverage

### Controls

- Altimeter Gauge
- Aquastat
- Automatic Air Vents (Boiler)
- Burner Mount Relay
- Cad Cell Eye
- Cad Cell Relay
- Circulator Relay
- Combination Control
- Double Aquastat
- Draft Regulator
- Emergency Switch
- Extrol Tank
- Fuses
- High Limit Control
- Hydraulic Jack
- Low Limit Control
- Pressuretrol Control
- Primary Control
- Reverse Aquastat
- Thermostat (Manual)
- Toggle Switches
- Triple Aquastat
- Triple Aquastat Relay
- Zone Valve Powerhead (Honeywell\*, Taco)
- Zone Valve Relay
- Zone Valve Stem

### Warm Air Systems

- Air Filter\*\*
- Air Regulator
- Blower Fan Belt
- Blower Motor
- Blower Pulley
- Fan Control
- Limit Control

### Fuel Supply Parts

- Fill Cap
- Fiomatic Valve
- Fuel Filter Cartridge
- Fuel Filter Cartridge Gasket
- Fuel Filter Complete
- Fuel Pump
- Fuel Pump Bellows
- Fuel Pump Bleeder
- Fuel Pump Couplings
- Fuel Pump Fittings
- Fuel Pump Gasket
- Fuel Pump Needle Valve
- Fuel Pump Seal
- Fuel Pump Strainer
- Oil Line Fittings
- Oil Line Valve
- Vent Cap

### Burner Replacement Parts

- Air Shuttle
- Air Stabilizer
- Burner Blast Tube
- Burner Cables
- Burner Capacitor
- Burner Coupling
- Burner Fan
- Burner Flange Gasket
- Burner Housing Assembly
- Burner Motor
- Burner Switch
- Buss Bar Transformer Leads
- Cad Cell Assembly
- Cad Cell Relay
- Cad Cell Wires
- Delayed Oil Valve Coil
- Electrode Assembly
- Electrode Wires
- Electrodes
- End Cone
- Flare Fittings
- High Tension Wires
- Ignition Leads
- Ignition Transformer
- Ignition Transformer Gaskets
- Ignition Transformer Terminal
- Ignition Wiring
- Low Voltage Wiring
- Master Control (Reillo)
- Nozzle
- Nozzle Assembly
- Nozzle Line
- Porcelain Insulators
- Solenoid Valve
- Turbulator

### Hot Water Systems

- Circulator Coupling
- Circulator
- Pop Safety Valve
- Probe Type LWCO
- Relief Safety Valve
- Temperature Top Relief Valve
- Water Feeder

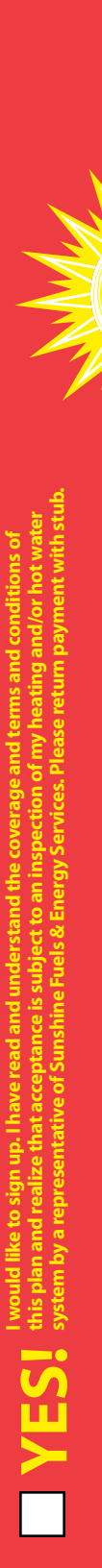
### Other

- Anti-Hum Device
- Barometric Dampers
- Bearing Assembly
- Flue Pipe
- Glass Gauge
- Glass Gauge Washer
- Low Voltage Transformer
- Temperature Gauge

\*square only \*\*one standard disposable set per year during tune-up

I would like to sign up. I have read and understand the coverage and terms and conditions of this plan and realize that acceptance is subject to an inspection of my heating and/or hot water system by a representative of Sunshine Fuels & Energy Services. Please return payment with stub.

**YES!**



NAME \_\_\_\_\_ ACCT# \_\_\_\_\_

ADDRESS \_\_\_\_\_

CITY \_\_\_\_\_ STATE \_\_\_\_\_ ZIP \_\_\_\_\_

PHONE \_\_\_\_\_ CELL \_\_\_\_\_

EMAIL \_\_\_\_\_

SIGNED \_\_\_\_\_ DATE \_\_\_\_\_

- Gold Plan \$39/Month
- Silver Plan \$29/Month
- Oil-Fired Water Heater \$5/Month
- Tank Protection \$9.50/Month
- Field Power Venter \$9.50/Month

Total Month Payment Due \$ \_\_\_\_\_  
 (Customer has option to pay in full)